Clipper Club Refund Policy

At the Clipper Club, we are committed to ensuring clarity and fairness in all our transactions. This Refund Policy outlines the guidelines for refunds on membership renewals and event tickets.

Membership Renewals

- Annual Renewal: Memberships are renewed annually on the 30th of September. Once a renewal is processed, it is non-refundable.

- Automatic Renewal: Memberships renew automatically each year. Reminder emails will be sent to all current members 31 days prior to the renewal date each year. There will be a link in and instructions on how to cancel your membership on the reminder email.You can cancel your renewal membership at any time. If you do not wish to renew, you must cancel before the renewal date by logging into your account, click on subscription and click cancel . Please note that refunds cannot be issued once the renewal has been completed.

Event Tickets

- Event Cancellations: If the Clipper Club cancels an event, all ticket holders will automatically receive a full refund within 3–5 business days.

- Rescheduled Events: If an event is rescheduled, you may choose to attend on the new date or request a full refund.

- Personal Cancellations: If you are unable to attend an event for personal reasons, please contact the Secretary by the cutoff date listed on the event page to receive a full refund. Refund requests received after the cutoff date cannot be accommodated.

- No-Shows: No refunds will be issued for missed events or no-shows.

How to Request a Refund

- Submission: All refund requests must be submitted in writing to info@clipperclub.com.au. Be sure to include your name, membership number which is on the back of your Clipper Club key chain, event details, and the reason for your request.

- Processing Time: Refunds may take 3–5 business days to process, depending on your financial institution.

Need Assistance?

If you have any questions or need further assistance, please reach out to the Secretary at info@clipperclub.com.au. We're here to help.